



2020 CONFERENCE PROGRAM
PENTICTON TRADE & CONVENTION CENTRE
June 1st – June 5th, 2020

“Pride & Excellence – Raising the Bar”



MONDAY, JUNE 1

Pre-Registration is Required for Professional Sessions

Professional Development A:

8:00am – 4:00pm

Communication Toolbox

Instructor: Jim Skinner, Justice Institute of BC

In this course, you will focus on communication skills that are the building blocks of mediating, negotiating and resolving interpersonal conflict. Skills are demonstrated. Following, you will have the opportunity to practice short exercises involving conflict situations. Specific skills include non-defensive listening, reframing and assertive speaking.

Professional Development B:

8:30am – 3:30pm

Certificate of Recognition Internal Auditor Training

Instructor: Justin Chouhan, Manager of Audit and Training Services, BC Municipal Safety Association

This two-day course is for staff from local governments or naturally aligned organizations who wish to learn more about how the COR audit is conducted.

Participants wishing to become certified Internal Auditors must successfully complete a student audit within three (3) months. In order to maintain certification, two (2) maintenance (Internal) audits and seven (7) hours of approved training must be complete within three (3) years of Internal Auditor Certification.

Once registered, the BC Municipal Safety Association will contact you directly approximately one month prior to the course to send you a pre-requisite course to complete. Please ensure you complete the pre-requisite prior to taking the Internal Auditor course.

Note: Participants in this course are expected to bring a laptop.